

# Direct Consultant Support Access

Get fast assistance from our highly skilled experts through our Direct Consultant Support service. Connect directly via popular messaging tools like Slack or Teams throughout your implementation journey. Our experts have extensive product knowledge and developer experience, ensuring comprehensive support tailored to your specific requirements.

## Key highlights of Direct Consultant Support Access service:

- Choose your preferred messaging tool, like Slack or Teams
- Direct access to our experts through convenient communication
- Fast assistance and guidance to technical and feature-related questions
- Deep product and development knowledge of our experts
- Short waiting time and minimization of delays

## Your investment:

- Annual costs of 15 days consulting
- Additional days as budget need to be booked for assistance
- Fast response time (depending on available resources)

By connecting directly with our experts, you can address any challenges to accelerate your implementation phase.

With Shopware Consulting Services we offer you expert guidance to optimize your business. Our team of experienced and highly skilled consultants provides you with individually tailored solutions, from strategy and business development to technical consulting. We are here to help you achieve your ecommerce objectives.



**Contact** your Customer Relation Manager to learn how we can help you achieve your business goals.